This document was classified as: OFFICIAL-SENSITIVE

Darlington Borough Council

Adult Social Care

Mid-Year Scrutiny Performance Report

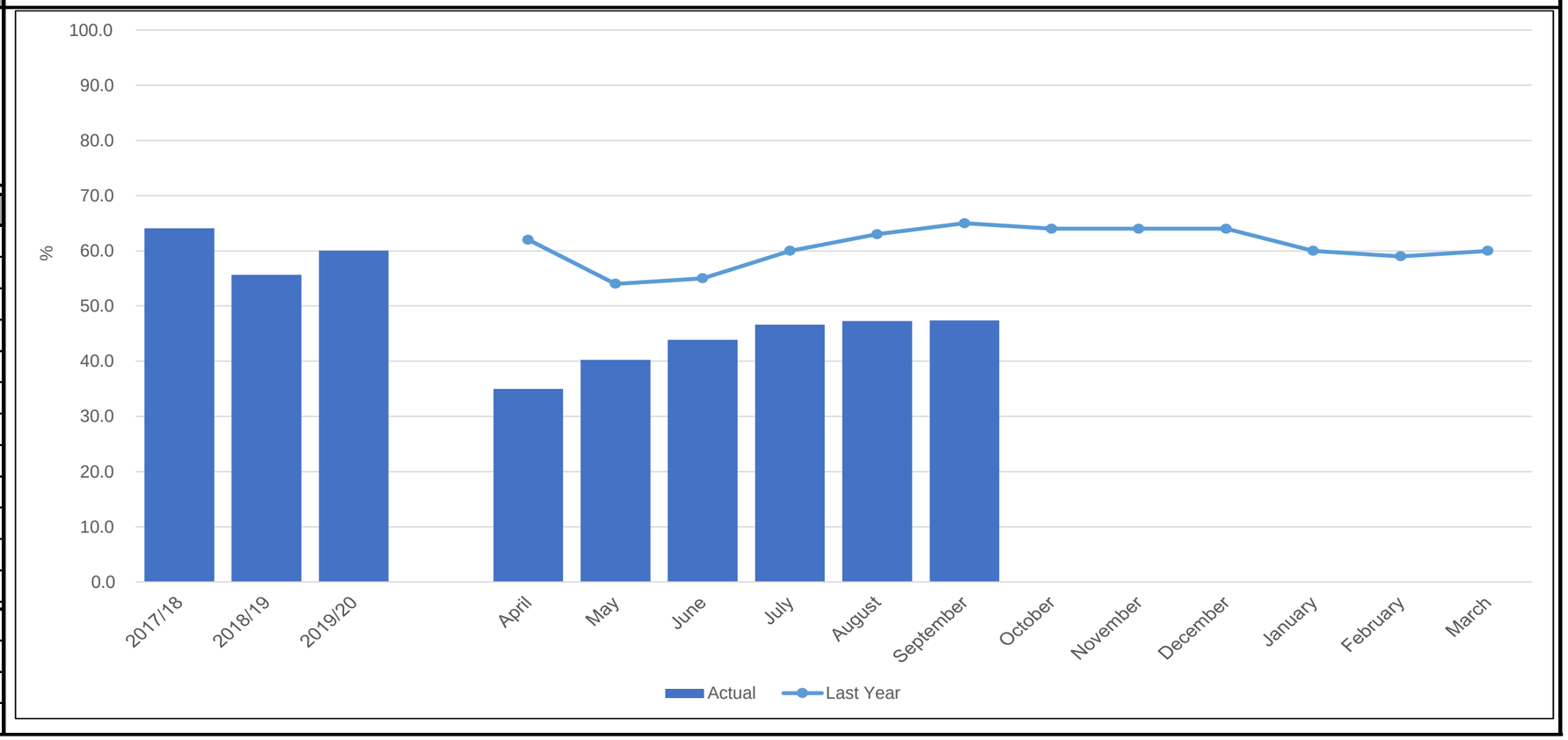
2020-21

This document was classified as: INTERNAL EMAIL ONLY

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better) **Numerator:** Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted' **Denominator:** The total number of clients completing a reablement package during the period
Performance Analysis	Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services/Signposted is 47.4%. In terms of actual numbers out of the 229 clients who have completed a reablement package 109 had no ongoing care needs. Additional data taken from the Functional Assessment shows that out of the 93 clients who were classed as still having care needs after receiving their 'final review', 56% needs have decreased from the level when they started the package, 18% of clients needs have increased and 26% have stayed the same. During Quarter 2 out of 105 clients who had completed a reablement package 56 had no ongoing care needs, this equates to 53%, when compared to Quarter 1 (43%) this is an increase in performance of 10% With the introduction of the Reablement Co-ordinators, the discharge to assess Functional Assessments take place within the person's home with robust reviews being carried out. Leading to a decrease in the number of people requiring a long term package of care. A breakdown of the figures for each month can be found on the following page. There is no benchmarking data for this indicator.

ASC 020	ASC 019 - % of people who have no ongoing care needs following completion of provision of a reablement package.
Percentage of people who have no ongoing care needs following completion of provision of a reablement package.	

	Target	
IN MONTH PERFORMANCE	Apr-20	35.0
	May-20	40.2
	Jun-20	43.9
	Jul-20	46.6
	Aug-20	47.3
	Sep-20	47.4
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	
Annual Trend	2017/18	64.1
	2018/19	55.7
	2019/20	60.0
	2020/21 (YTD)	47.4

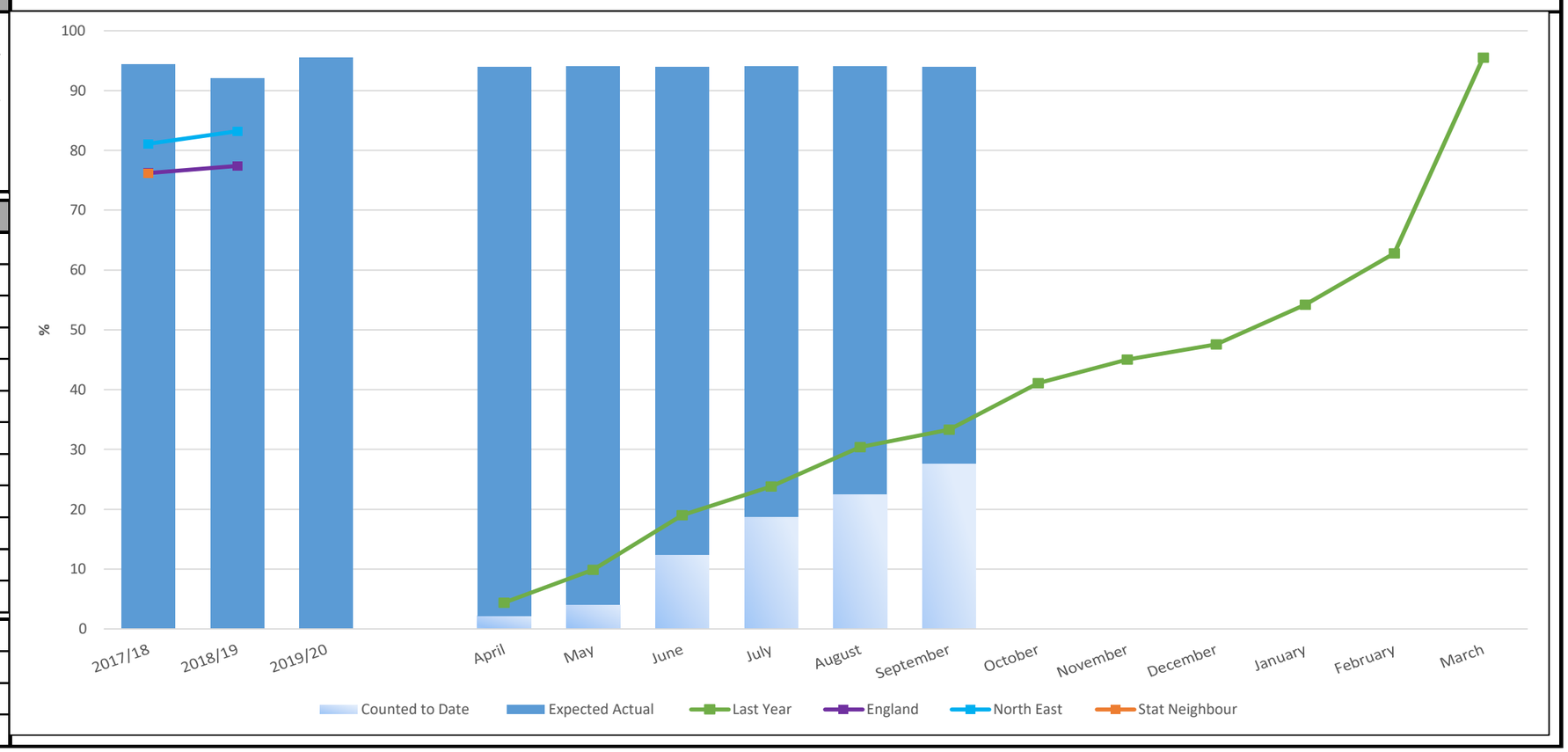


SELF DIRECTED SUPPORT	
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
DEFINITION	QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better) Numerator: All people within the denominator who are "living on their own or with their family." Source: SALT Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)
Performance Analysis	The Life Stages service currently have approximately 491 cases including individuals and their carers. There are 282 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there were 78 clients accommodation statuses captured as either living in their own home or with family. Therefore the proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 27.7%. This is a cumulative total. Work in April and early May has focused on keeping people safe through risk assessment and maintaining regular contact to manage and mitigate as a result of the pandemic situation. Since Mid-May the team have focused on recovery and returning as far as possible to business as usual. The team have been heavily involved in reopening day opportunities and discussions around others services returning to normal. There has also been a recent increase in new allocations to the team and transitional cases coming into the team which is utilising resources. Additional validation forums have taken place and further forums have been booked to allow remaining cases to be validated.

ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

IN MONTH PERFORMANCE	Target	
	Apr-20	2.2
	May-20	4.0
	Jun-20	12.4
	Jul-20	18.7
	Aug-20	22.5
	Sep-20	27.7
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	

Annual Trend	
2017/18	94.4
2018/19	92.5
2019/20	95.5
2020/21 (YTD)	27.7

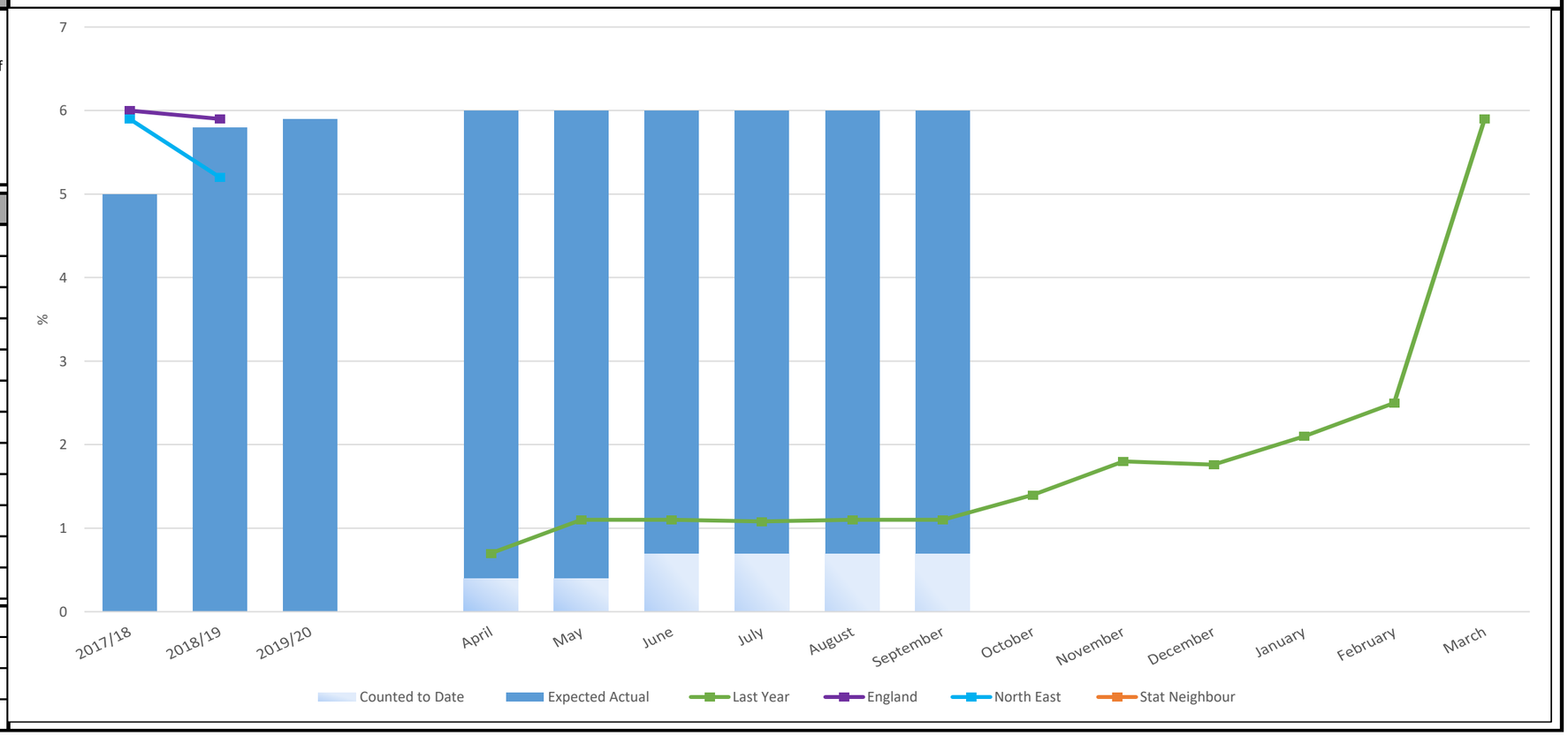


SELF DIRECTED SUPPORT	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
DEFINITION	QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better) Numerator: All people within the denominator, who are in employment. Source: SALT Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)
Performance Analysis	The Life Stages service currently have approximately 491 cases including individuals and their carers. There are 282 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there has been 2 client whose status has been captured as being in paid employment. Therefore the proportion of adults with a learning disability living in paid employment where the information has been captured since April is 0.7%. Work in April and early May has focused on keeping people safe through risk assessment and maintaining regular contact to manage and mitigate as a result of the pandemic situation. Since Mid-May the team have focused on recovery and returning as far as possible to business as usual, but the current pandemic situation continues to impact on the speed at which review and reassessments can been completed. The team have been heavily involved in reopening day opportunities and discussions around others services returning to normal. There has also been a recent increase in new cases and transitional case coming into the team which is utilising resources. Additional validation forums have taken place and further forums have been booked to allow remaining cases to be validated. This is a cumulative figure. Many of the individuals who are in paid employment and contribute to this figure were reassessed towards the end of the last financial year. We are not aware of any changes in individual's employment status at this time and therefore as recovery continues and the number of review/reassessments increase that this figure will culminate in a similar figure to last year. Again there were a small number of recording issues which have been addressed. The current pandemic has had an impact on individuals in employment being able to attend their workplace due to shielding, at this time they remain employed.

	ASC 046	ASC 046 - (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	

IN MONTH PERFORMANCE	Target	
	Apr-20	0.4
	May-20	0.4
	Jun-20	0.7
	Jul-20	0.7
	Aug-20	0.7
	Sep-20	0.7
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	

Annual Trend		
	2017/18	5.0
	2018/19	5.8
	2019/20	5.9
	2020/21 (YTD)	0.7



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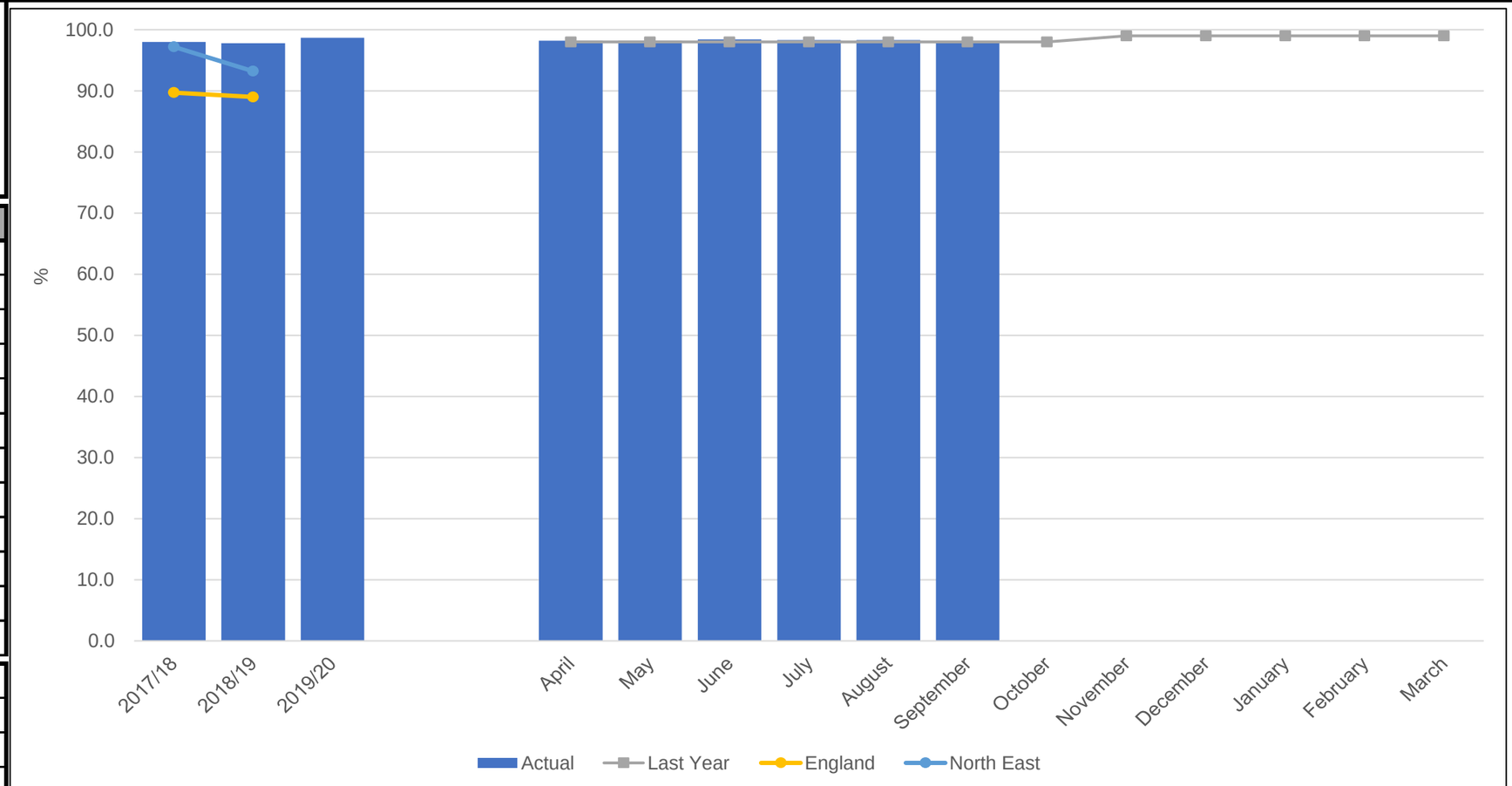
SELF DIRECTED SUPPORT	
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 19 or over) accessing long term community support at the year end 31st March: SALT
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 97.9%. In terms of actual numbers this equates to 745 individuals receiving self-directed support.

	ASC 049
	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

IN MONTH PERFORMANCE	Target	
	Apr-20	98.2
	May-20	98.2
	Jun-20	98.4
	Jul-20	98.3
	Aug-20	98.3
	Sep-20	97.9
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	

Annual Trend	
2017/18	98.0
2018/19	97.8
2019/20	98.7
2020/21 (YTD)	97.9

ASC 049 - (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support



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SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	**QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a))** – Proportion of people using social care who receive self-directed support (Bigger is better) **Numerator:** The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT **Denominator:** Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT

18-64

Type of self directed support	
Direct Payments	186
CASSR Managed Personal Budget	167
Part Direct Payments	58
Total	**411**

Primary Support Reason	
Learning Disability Support	263
Physical Support - Personal Care Support	97
Mental Health Support	31
Physical Support - Access and Mobility Only	12
Social Support - Support for Social isolation / other	5
Social Support - Substance misuse support	2
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
Total	**411**

65+

Type of self directed support	
CASSR Managed Personal Budget	283
Direct Payments	42
Part Direct Payments	9
Total	**334**

Primary Support Reason	
Physical Support - Personal Care Support	215
Learning Disability Support	31
Physical Support - Access and Mobility Only	28
Support with memory and cognition	27
Mental Health Support	22
Social Support - Support for Social isolation / other	8
Sensory Support - support for hearing impairment	2
Sensory Support - Support for Visual Impairment	1
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
Total	**334**

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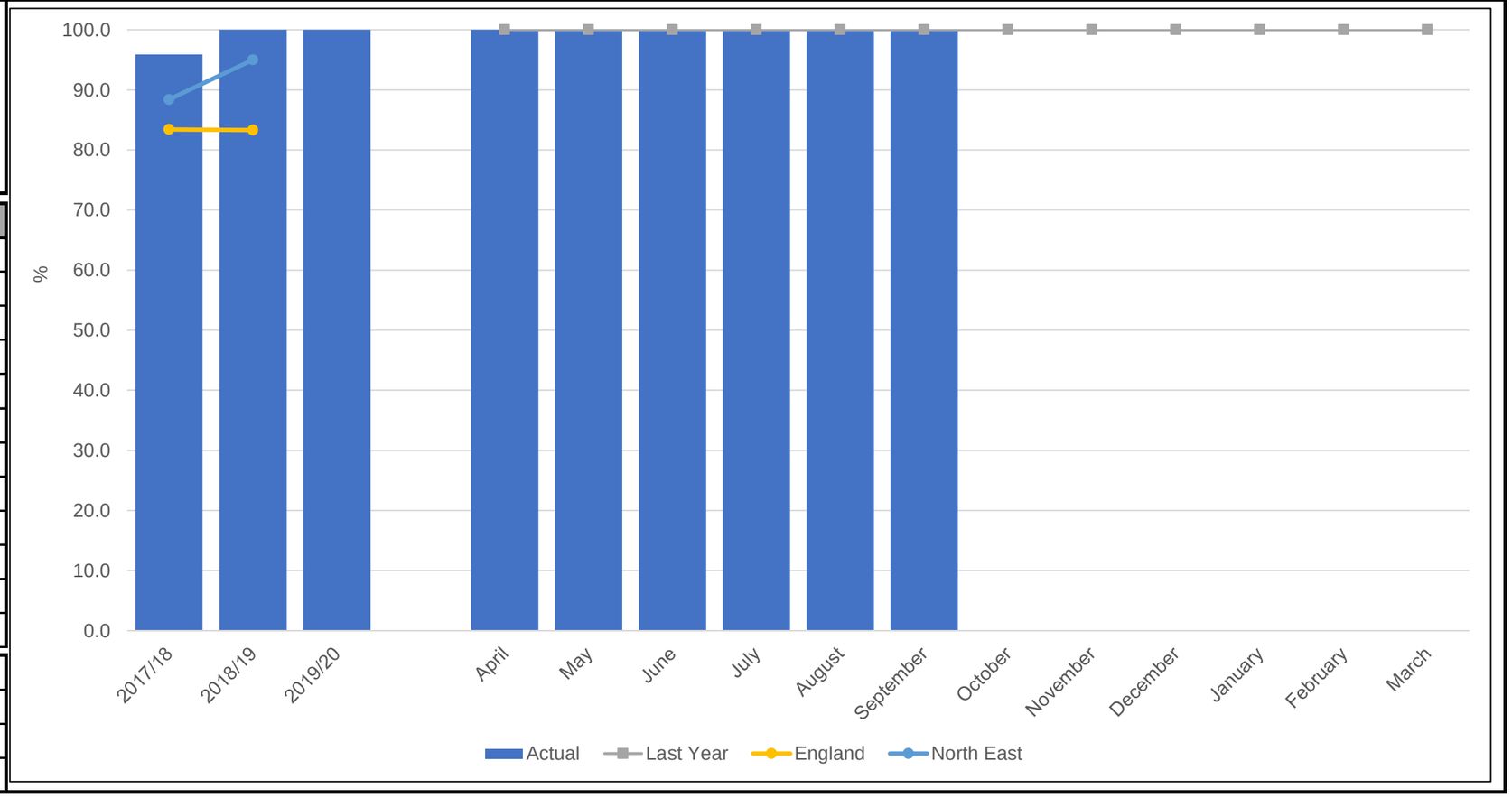
SELF DIRECTED SUPPORT	
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 19 or over) receiving carer-specific services in the year to 31st March: SALT
Performance Analysis	Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 98 carers receiving self-directed support. All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.

ASC 050
(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

IN MONTH PERFORMANCE	Target
Apr-20	100.0
May-20	100.0
Jun-20	100.0
Jul-20	100.0
Aug-20	100.0
Sep-20	100.0
Oct-20	
Nov-20	
Dec-20	
Jan-21	
Feb-21	
Mar-21	

Annual Trend	
2017/18	95.9
2018/19	100.0
2019/20	100.0
2020/21 (YTD)	100.0

ASC 050 - (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support



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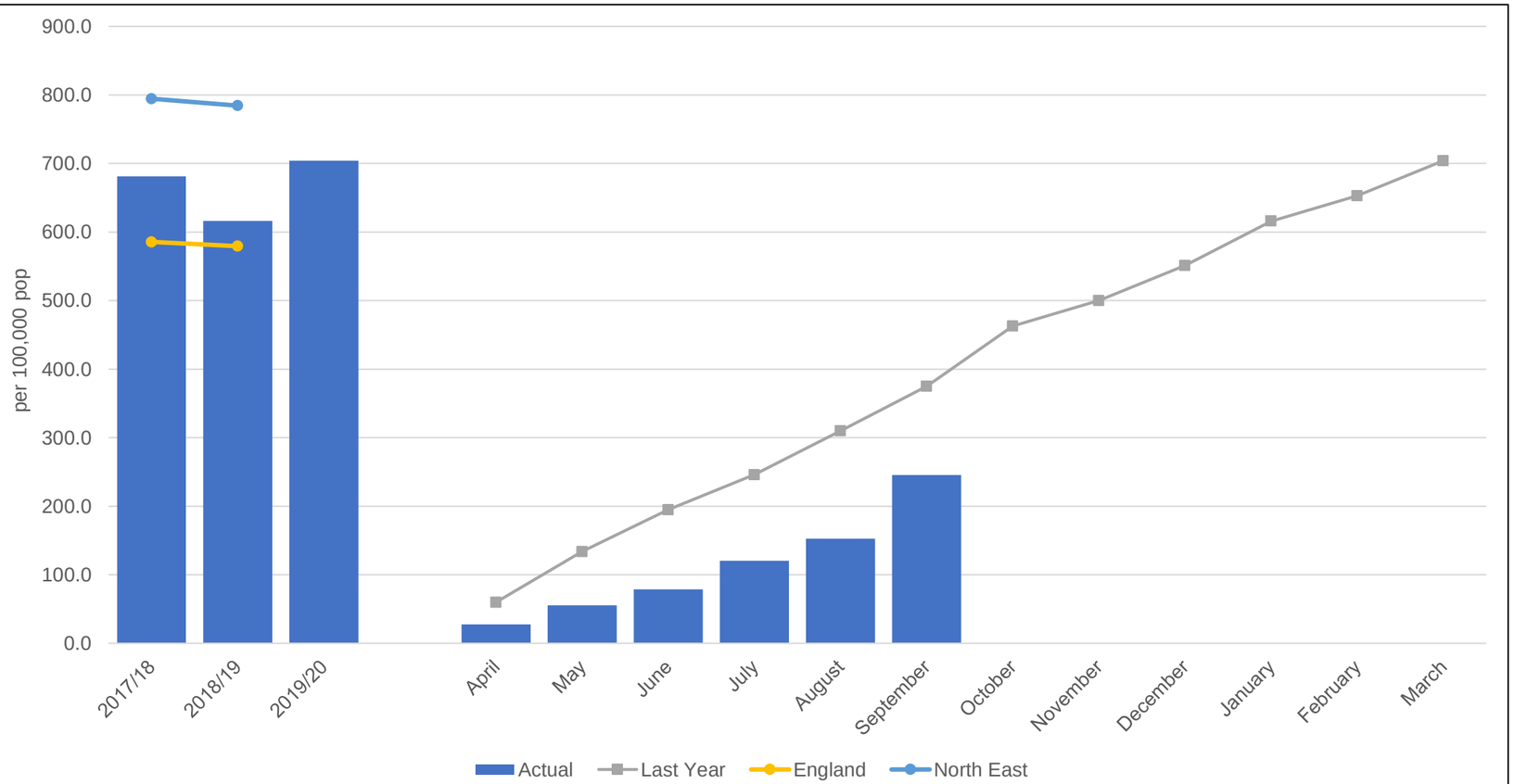
SELF DIRECTED SUPPORT	
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
DEFINITION	REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).
Performance Analysis	Since April the number of 65+ who have been permanently admitted to residential care is 53 (245.5 per 100,000 population). When compared to the same period last year the number of permanent admissions between April-September 2019 was 81. During September there have been 9 clients who were in short break stays due to Covid Hospital Discharge and have now been permanently admitted to residential care. As at 12th October there were 77 clients residing in short break stays, this is an increase of 16 since September. Of those currently in short break stays 22 were aged 65+ and 5 were aged between 18-64. The remaining 50 were due to covid hospital discharge. It is recognised that a number of those in short break stays are due to court of protection and safeguarding issues. As we remain in the Covid 19 outbreak social workers continue to review the status of visiting care homes. Staff have been issued with recent guidance on essential visits to assist them with safe practices to enable them to carry out reviews of short break stays. During a lull in the infection rate in August and September social workers were able to access the care homes to complete face to face assessments which resulted in a number of short break stay placements being reviewed.

ASC 002	ASC 002 - (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care	

IN MONTH PERFORMANCE	Target	
	Apr-20	27.8
	May-20	55.6
	Jun-20	78.7
	Jul-20	120.4
	Aug-20	152.9
	Sep-20	245.5
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	

Annual Trend		
	2017/18	681.3
	2018/19	616.1
	2019/20	704.0
	2020/21 (YTD)	245.5

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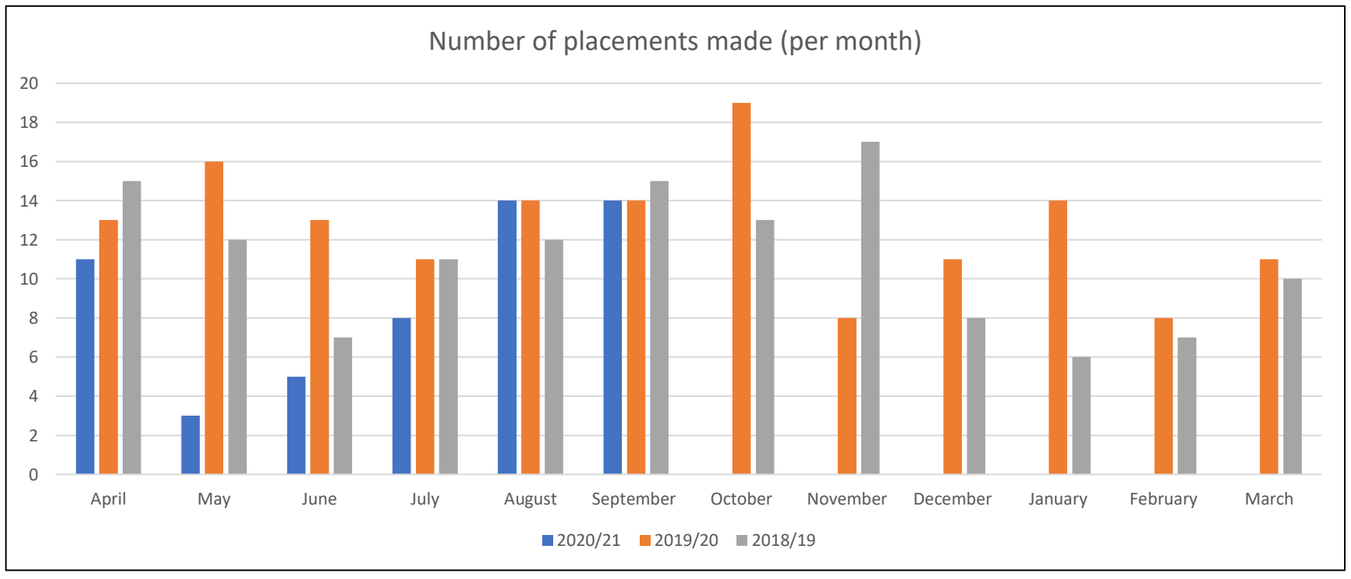
SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	**REDUCE THE NEED: ASC 002 (ASCOF 2A-2) –** Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2020/21	11	3	5	8	14	14							55
2019/20	13	16	13	11	14	14	19	8	11	14	8	11	**152**
2018/19	15	12	7	11	12	15	13	17	8	6	7	10	**133**



ASCOF 2a(2) - Regional breakdown for permanent admissions 65+ - 2018-19 (smaller is better)

Stockton-on-Tees UA	574.7
South Tyneside	592.6
North Tyneside	598.7
Darlington UA	616.1
Durham UA	712.8
Northumberland UA	717.9
Hartlepool UA	723.9
Gateshead	886.5
Redcar and Cleveland	920.0
Newcastle upon Tyne	927.7
Sunderland	1102.8
Middlesbrough UA	1172.8

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SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	**REDUCE THE NEED: ASC 002 (ASCOF 2A-2) –** Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-100	100+
5	5	8	9	10	12	4	0

Breakdown of Service Type for each placement

Service Type	
Permanent Residential Care	47
Permanent Nursing Care	6

Breakdown of Service Element for each placement

Service Element	
OP Residential	32
EMI Residential	15
MH Nursing	4
OP Nursing	2

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	32
Support with Memory and Cognition	12
Mental Health Support	5
Physical Support - Access and Mobility Only	4
Learning Disability Support	0
Sensory Support - Support for Visual Impairment	0
Social Support - Support for Social Isolation / Other	0

Breakdown of service prior to permanent care

Service Prior to Permanent care	No of clients
SBS	24
Covid Hospital Discharge SBS	15
Straight into residential care	5
Already in a care home - self funder	4
Intermediate leading to SBS	2
Intermediate care	2
Covid Hospital Discharge FNC	1

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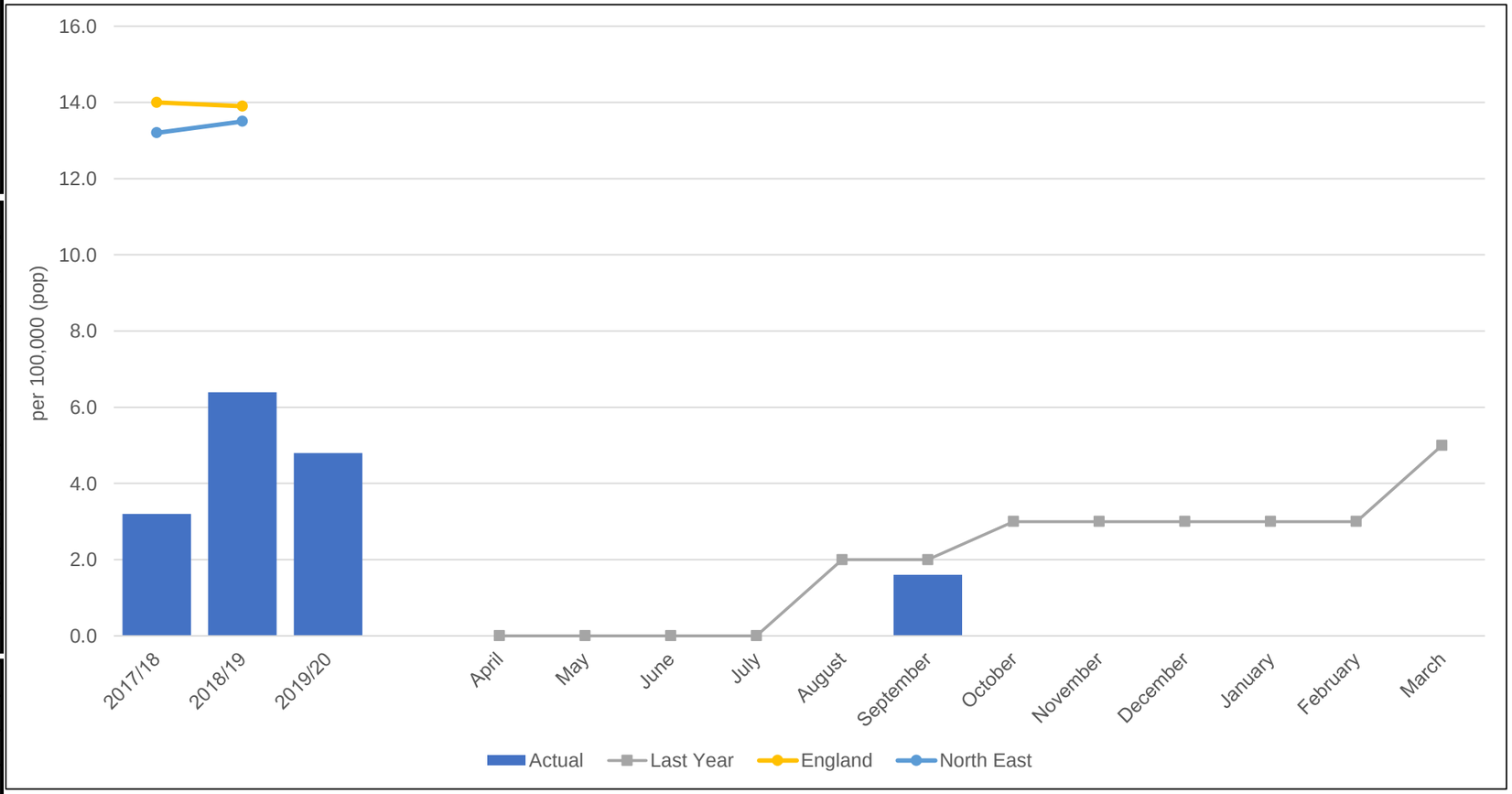
SELF DIRECTED SUPPORT	
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
DEFINITION	REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better) Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).
Performance Analysis	Since April there has been 1 individual with complex needs who has been agreed to remain in residential care.

	ASC 003
	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population

IN MONTH PERFORMANCE	Target
Apr-20	0.0
May-20	0.0
Jun-20	0.0
Jul-20	0.0
Aug-20	0.0
Sep-20	1.6
Oct-20	
Nov-20	
Dec-20	
Jan-21	
Feb-21	
Mar-21	

Annual Trend	
2017/18	3.2
2018/19	6.4
2019/20	4.8
2020/21 (YTD)	1.6

ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population



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SELF DIRECTED SUPPORT

ASC 003 - Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes

DEFINITION	**REDUCE THE NEED: ASC 003 (ASCOF 2A-1) –** Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better) **Numerator:** The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT **Denominator:** Size of population (aged 18-64) in area (ONS mid-year population estimates).

ASCOF 2a(1) - Regional breakdown for permanent admissions 18-64- 2018-19 (smaller is better)

Newcastle upon Tyne	5.0
Darlington	6.4
South Tyneside	6.6
Stockton on Tees	7.6
North Tyneside	9.2
Northumberland	9.8
Durham	12.9
Gateshead	13.7
Hartlepool	19.9
Sunderland	21.3
Redcar and Cleveland	21.6
Middlesbrough	43.4

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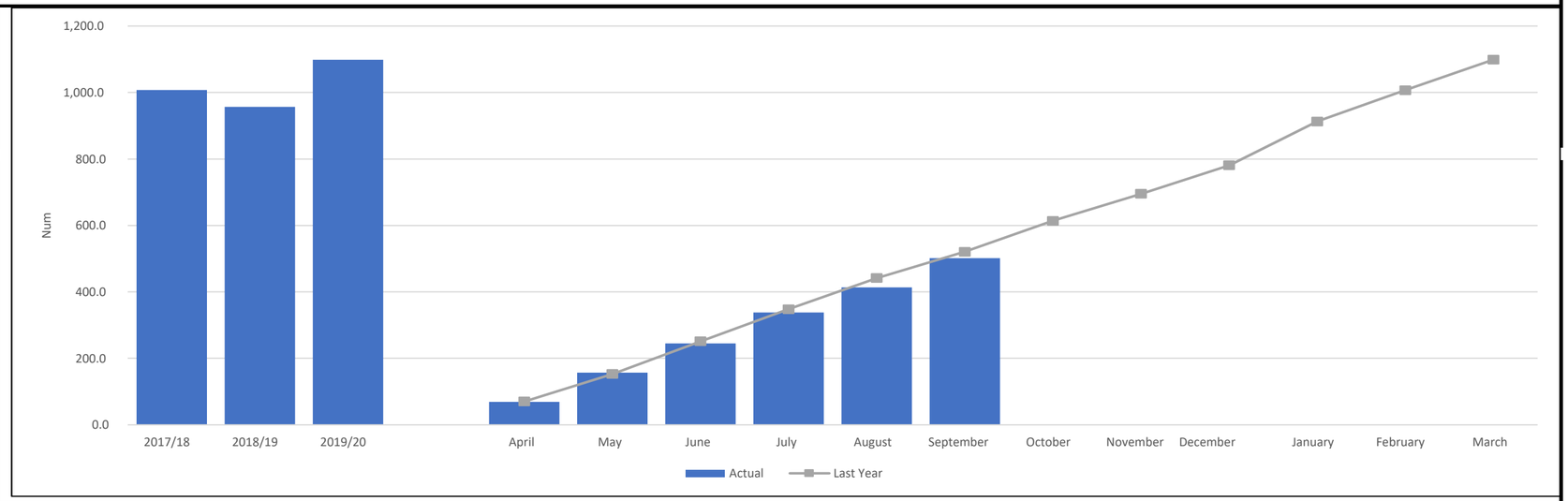
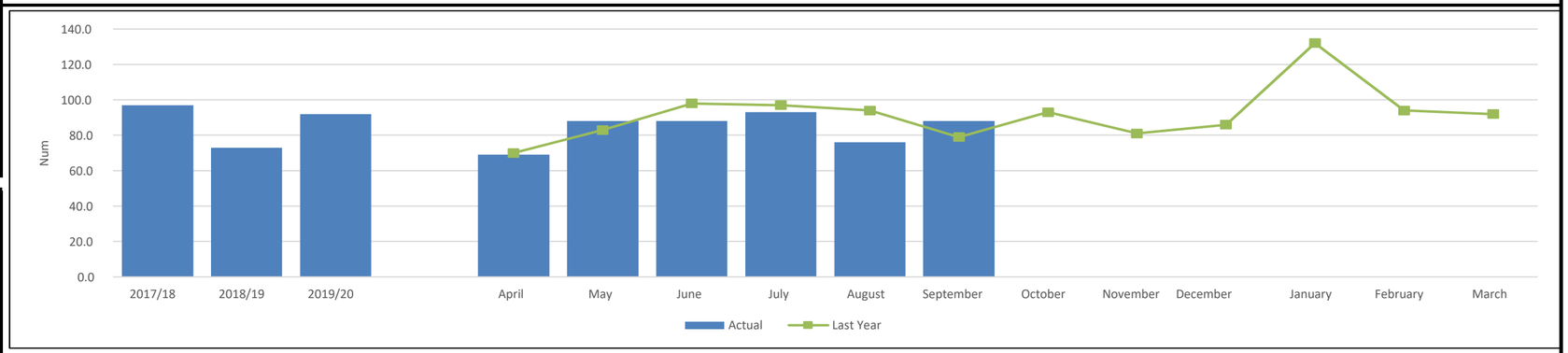
SELF DIRECTED SUPPORT	
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
Performance Analysis	There have been 88 safeguarding initial enquiries started in September 2020. This is more than the same time as last year, 79 in September 2019. During the same period last year the total number of safeguarding concerns for 2019-20 was 521 whilst during this year the figure is is 502. During Quarter 1 2020-21 the total number of safeguarding concerns was 245 whilst during Quarter 2 the total is 257. During 2019/20 there was an average of 92 initial enquiries started each month, so September 2020 is slightly below last year's average. There is no benchmarking data available for this indicator.

		ASC 208	ASC 209
		Number of Safeguarding concerns (initial enquiries) started - year to date	Number of Safeguarding concerns (initial enquiries) started - per month
IN MONTH PERFORMANCE	Target		
	Apr-20	69.0	69.0
	May-20	157.0	88.0
	Jun-20	245.0	88.0
	Jul-20	338.0	93.0
	Aug-20	414.0	76.0
	Sep-20	502.0	88.0
	Oct-20		
	Nov-20		
	Dec-20		
	Jan-21		
	Feb-21		
	Mar-21		
Annual Trend	2017/18	1008.0	97.0
	2018/19	957.0	73.0
	2019/20	1099.0	92.0
	2020/21 (YTD)	502.0	88.0

ASC 208 - Number of Safeguarding concerns (initial enquiries) started - year to date



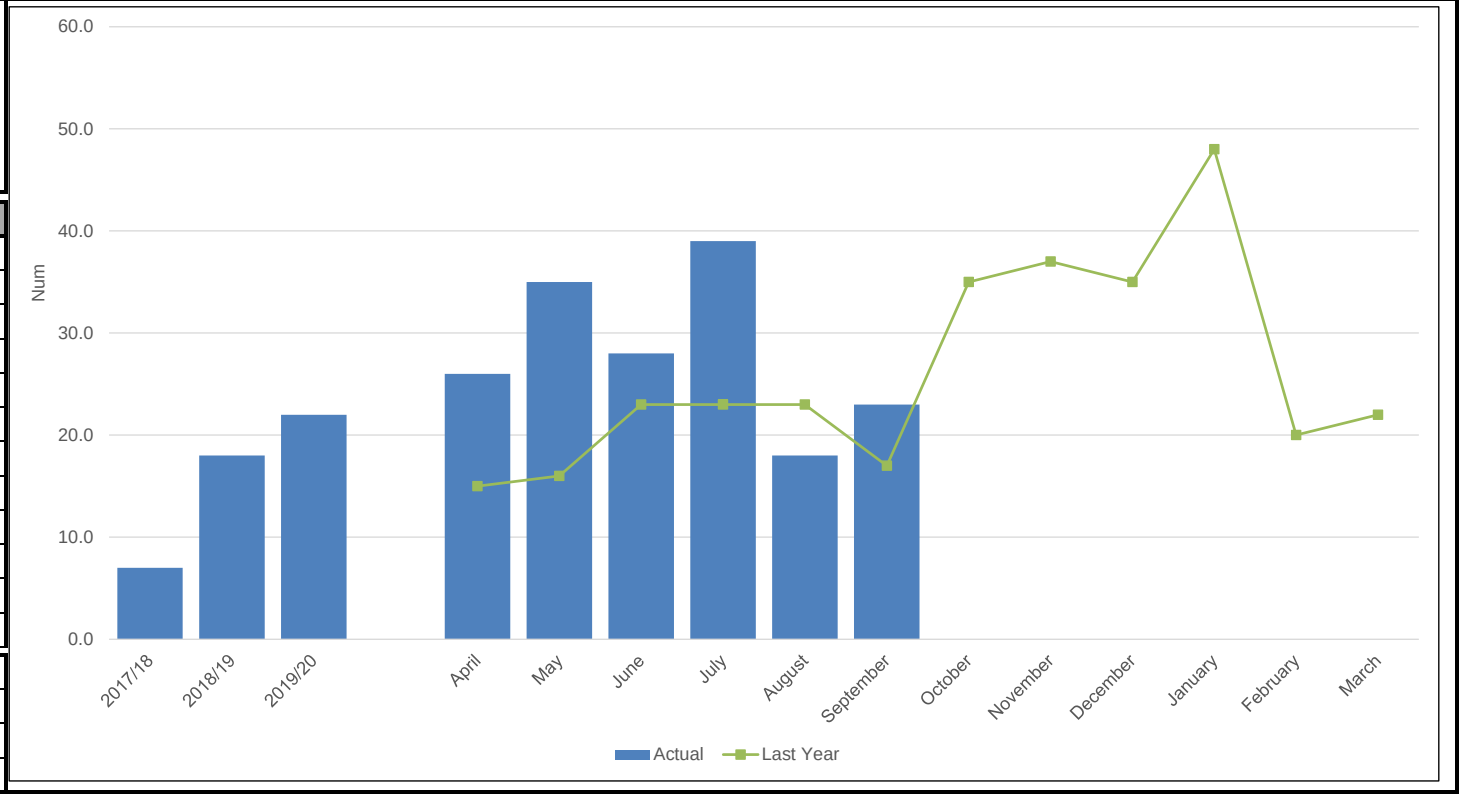
ASC 209 - Number of Safeguarding concerns (initial enquiries) started - per month



SAFEGUARDING	
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month
DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month
Performance Analysis	169 of the 502 safeguarding initial enquiries started since April have progressed to strategy. That is a 33.7% conversion rate since the beginning of the year. Exception reports are distributed on a fortnightly basis to Senior Management Team to highlight any initial enquiries that are incomplete and need progressing to strategy sooner (within 5 working days).

	ASC 211
	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

IN MONTH PERFORMANCE	Target	
	Apr-20	26.0
	May-20	35.0
	Jun-20	28.0
	Jul-20	39.0
	Aug-20	18.0
	Sep-20	23.0
	Oct-20	
	Nov-20	
	Dec-20	
	Jan-21	
	Feb-21	
	Mar-21	

Annual Trend		
	2017/18	7.0
	2018/19	18.0
	2019/20	22.0
	2020/21 (YTD)	23.0

ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month